

Vigilance MDR

Customer Focused Managed Detect & Respond

01 Humanize Endpoint Security

02 Empower Your SOC

03 Focus on What Matters

Let Vigilance MDR take the overnight and weekend SOC shifts so that you can relax. No SOC? We are here to monitor & respond 24x7.

SentinelOne's Vigilance Managed Detect & Respond (MDR) service subscription is designed to supplement our endpoint security SaaS offerings. The Vigilance MDR Team is the human side to our AI-based Singularity platform. We are a 100% in-house, non-outsourced Team of Tier-1, Tier-2, and Tier-3 cybersecurity experts monitoring millions of endpoints. We are trusted by many of the largest worldwide brands from verticals that include financial services, manufacturing, government, healthcare, education, and more.

Our mission is to augment customer security organizations by providing a second set of eyes on the events produced by the SentinelOne deployment. Vigilance MDR adds value by ensuring that every threat is reviewed, acted upon, documented, and escalated as needed. In most cases we interpret and resolve threats in about 20 minutes and only contact you for urgent matters.

“ When we were building our SOC, Vigilance was really a no brainer. Although it's a service that will deal with all of your threats, they still fully involve my team, which really is key. It's a true partnership.

Steve O'Connor, Director IT, Aston Martin Lagonda Ltd.

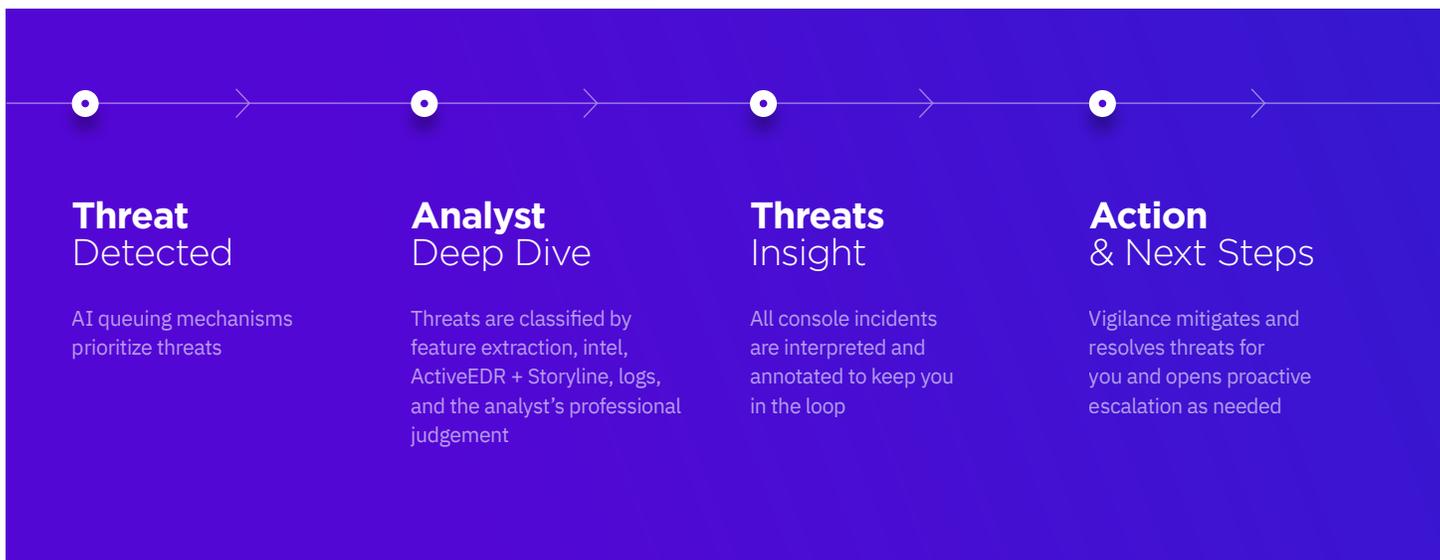
Vigilance MDR empowers customers to focus only on the incidents that matter making it the perfect endpoint add-on solution for overstretched IT/SOC Teams.

- ✓ **Expert Staff**
Never Outsourced
- ✓ **~20 Minute Response Time**
Our Current Average
- ✓ **Adaptive Playbooks**
Fit Your Needs
- ✓ **Trusted**
By the World's Largest Organizations

CRITICAL INCLUDED FEATURES

-  24x7x365 Follow-the-Sun
-  Event Prioritization
-  Accelerated Response Time
-  Mitigation And Containment
-  Proactive Notifications
-  Fewer Alerts, More Context
-  Clean Dashboards
-  False Positive Reduction
-  Incident Research
-  Malware Analysis As Needed
-  Executive Reporting
-  Periodic Cadence Calls

How Vigilance MDR Works



SentinelOne is the highest rated vendor in the 2020 Gartner Peer Insights™ 'Voice of the Customer' Endpoint Detection and Response Solutions report. 96% of reviewers recommend SentinelOne. Here's what they say...

- “ **Vigilance MDR has been a terrific augment for our team.** ”
- “ **Get the Vigilance service along with the product and they take care of all the basic security incidents, alert on the advanced issues, and provide great reports.** ”
- “ **I strongly recommend the Vigilance service since it takes a lot of the day-to-day administration off of my team.** ”



On average, incidents are resolved in 20 minutes or less.

Vigilance MDR achieves ground breaking speed with AI-based Storyline automation and prioritization tech bolstered by multiple analyst tiers.

SentinelOne is a Customer First Company

We offer a variety of services to assist and take pressure off of customers including Managed Detect & Respond (MDR), Incident Response (IR), Readiness ONEscore, and Enterprise Follow-the-Sun Support with designated Technical Account Manager personalization.

About SentinelOne

SentinelOne founded in 2013 and headquartered in Mountain View, California, is a cybersecurity software company. SentinelOne Singularity is one platform to prevent, detect, respond, and hunt in the context of all enterprise assets.

